



Return Material Authorization (RMA) Policy

Return Process:

To return an item, please call or email the Part Department at 507-322-2231 or parts@soilwarrior.com to obtain a Return Material Authorization (RMA) number. After receiving RMA number, package the item securely with RMA written on the outside of the package and return to the following address:

Environmental Tillage Systems/Soil Warrior
Attn: Returns
RMA # _____
85 Prairie Ave SW
Faribault, MN 55021

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to ship your return.

Refunds:

After receiving your return and inspecting the condition of your item, we will process your return. Once approved your account will be credited.

Exceptions:

The following items cannot be returned:

- Any used parts. Used parts are sold “as is” and non-returnable.
- Any installed, ground contact items (coulters, hubs, knives, etc.).
- Any installed, electronic or electrical items (sensors, harnesses, monitors, etc.).
- Any hardware, regardless if installed or not.
- Parts of a Kit are non-returnable.

Please Note:

- A 20% restocking fee will be charged for all returns.
- Must be in new sellable condition.

For warranty or defect concerns, please contact the service department at 507-332-2231 or service@soilwarrior.com

Questions:

If you have any questions concerning our return policy, please contact at ETS Parts Department, at 507-332-2231 or parts@soilwarrior.com.